# What to do If you have An accident

# Your First Choice





Please keep this leaflet in your glove box

### WHAT TO DO IF YOU HAVE AN ACCIDENT

- 1. Immediately STOP and safely pull over to the side of the road. By moving your car, you may be able to avoid another accident. If badly damaged, simple leave it where it is until you have assistance.
- **2. Switch off** the ignition, activate your hazard lights and apply your brakes.
- 3. Assist anyone who is injured. Call 000 in an emergency or telephone 131 444 if police assistance is required (if the road is blocked, there is a traffic hazard etc.)
- **4. Remain calm and stay put**. And my all means. DO NOT FREAK OUT. By maintaining a calm and focused attitude, you'll remain in control and will be able to provide key information.
- **5. Warn** other motorist and keep yourself and others off the road and keep clear of leaking petrol and battery acid.
- **6. Do not admit liability** for the motor vehicle accident or blame yourself publicly. Even if you believe that the accident was your fault. Try to avoid discussing what happened.
- 7. Exchange your information Complete Accident Report
- **8. Do not drive an unroadworthy** vehicle from the scene of the accident
- 9. Towing Criteria If you are unable to move you vehicle, please contact Accident Towing Roster which is joined to the S. A. Police Computer Aided Despatch (CAD) System on 8231 5555. Please note you are able to still have vehicle towed to Welland Crash Repairs Pty Ltd, just instruct the driver of tow truck.
- 10. If you are able to move the vehicle 200 metres or onto private property you able to ring Ralph on 0427 700 880 and ask that the vehicle be delivered to Welland Crash Repairs Pty Ltd during business hours or stored in storage during after hours.
- **11. If police did not attend at the scene, File a Police Report** within 24 hours after the crash except where: a fair estimate of the cost of making good the damage to property is not more than \$3,000.
- 12. Contact Insurance Company at your earliest opportunity. They will work with all parties involved in order to determine responsibility.
- 13. Welland Crash Repairs Pty Ltd will assist you in the process for lodging your claim with your insurance company.
- 14. Make you first choice Welland Crash Repairs Pty Ltd. Courtesy vehicles available by appointment only. Phone 08 8346 4762 or A/H 0417 877 601



## **ACCIDENT REPORT**

## Other Driver's Details (YOUR COPY)

W:		
Model:Colour: _		:
	·····	
	·	
	Policy No	
		am/pm
	Weather condition:	
	·	
	W:	Registration No:Year:

Please sketch scene of the accident Showing all traffic lights and/or road signs

For Police Assistance Phone 13 14 44 Demand to tow truck driver to have

vehicle towed to



80 Welland Avenue, WELLAND SA 5007

Ph 8346 4762

A/H 0417 877 601



## **ACCIDENT REPORT**

### Your Details (HAND TO OTHER DRIVER)

Drivers Name:			
Address:			
Telephone No H:		Mobile:	
License No: Age:	Registration No	:Ye	ar:
Vehicle Details: Make:	Model:	Model:Colour:	
Registered Owner:			
Address:			
Telephone No H:			
Insurance Company:		Policy No	
Date & Day of Accident:		Time:	am/pm
Location of Accident:		Weather condition:	
Independent Witness – Name:			
Address:		·	
Telephone No H:			
Detail damage of vehicle:			

Please sketch scene of the accident Showing all traffic lights and/or road signs

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